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**MAIL STOP: Amendment on January 6, 2009**

PATENT

Attorney Docket No.: 021756-011900US

Client Ref. No.: OID-2005-162-01

TOWNSEND and TOWNSEND and CREW LLP

By: 

Cindy Bennett

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Joan C. Teng

Application No.: 09/998,910

Filed: November 30, 2001

For: TEMPLATE BASED  
WORKFLOW DEFINITION

Customer No.: 51206

Confirmation No. 4169

Examiner: Blair, Douglas B.

Technology Center/Art Unit: 2442

**AMENDMENT**

**MAIL STOP: AMENDMENT**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed October 7, 2008, please enter the  
following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 18 of this paper.